

SCOTCAP

SCOTCAP is a new shared service model for a video capsule endoscopy in Scotland which compliments existing endoscopy services.

The DHI collaborated with NHS Highland, NHS Grampian, NHS Western Isles and industry partners, carrying out a series of interviews and workshops with citizens and professionals involved in endoscopy services. The project was sponsored by the Scottish Government.

“I was left alone, ‘in-charge’ for some time during the video camera endoscopy. From the patient perspective, this is a major difference, as I discovered the trial began to deviate from what was either anticipated or in the instructions.”

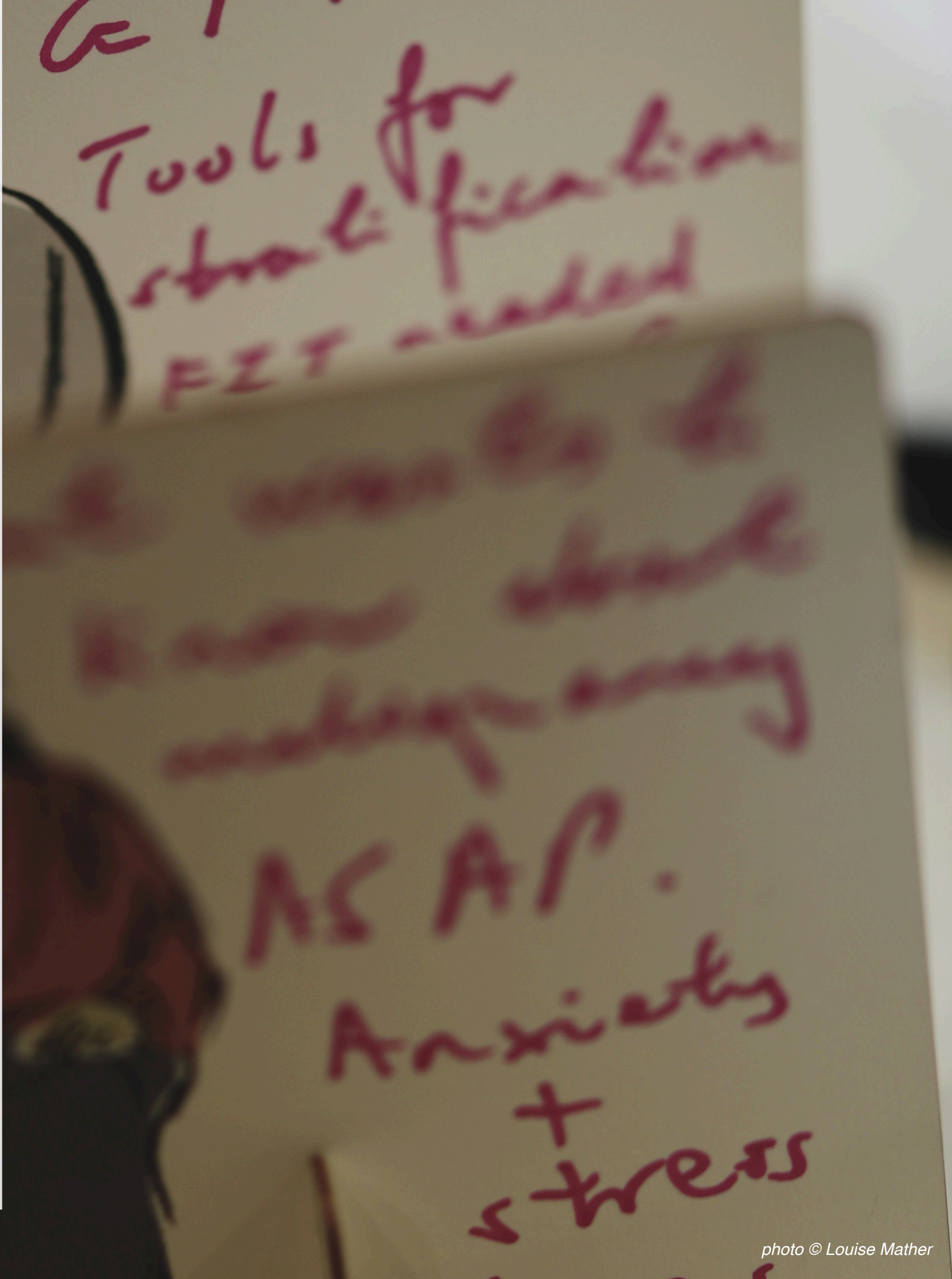


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Translating Insights into Concepts

The insights gathered included challenges and opportunities, areas for further improvement, and recommendations on how to achieve an *‘ideal and scalable SCOTCAP service model’*.

These insights supported the development of our key recommendations to enable the SCOTCAP service model to operate nationally at scale.

“We are doing an expensive test [colonoscopy] for a lot of normal people.”

- Professor Angus Watson, Consultant Colorectal Surgeon