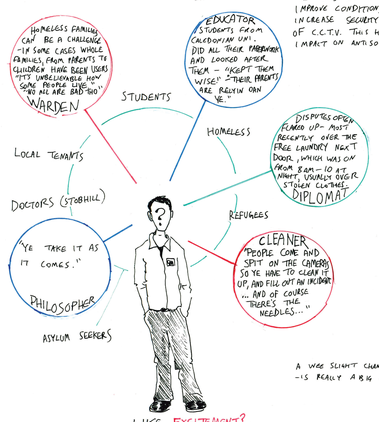
THE CONCIERGE STATION

THE STATION AS IT WAS DURING VISITS IN NOVEMBER 2009 AND JULY - DECEMBER 2010.

1ST FLOOR
RED ROAD COURT

WHAT IS A CONCIERGE?: A JOB DESCRIPTION...

THE CONCIERGES WERE INTRODUCED IN THE 1980S AS PART OF AN EFFORT TO IMPROVE CONDITIONS AT RED ROAD AND INCREASE SECURITY THROUGH THE ADDITION OF C.C.T.V. THIS HAD A GRADUAL, POSITIVE, IMPACT ON ANTI-SOCIAL BEHAVIOUR.

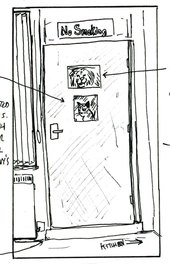


A WEE SLIGHT CHANGE - IS REALLY A BIG CHANGE

LIKE EXCITEMENT?
ADVENTURE?
DISPOSING OF HYPODERMIC NEEDLES?
THE CONCIERGES NEED YOU!

IN NOVEMBER 2010, TAM TOLD ME THE CONCIERGES WOULD BE REDEPLOYED AS "WARDENS"...

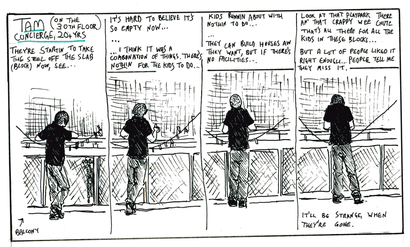
THE DOOR TO THE BALCONY



THE CONCIERGES ARE AWAITING REDEPLOYMENT BY THE GLA - COULD BE ANYWHERE IN THE CITY.

IN NOVEMBER 2009, RED ROAD COURT WAS STILL BUSY - "AS SOON AS IT EMPTIES, IT FILLS UP AGAIN" JACKY

MY FIRST VISIT TO RED ROAD CONCIERGE WAS IN NOVEMBER '09 - THE PLACE WAS STILL FULL, MOSTLY OF ASYLUM SEEKERS OR DISPERSAL - NOW THERE ARE LESS THAN 40 TENANTS.



"WHEN YE SEE THE PANELS COMIN OFF, YE KNOW IT'S HAPPENIN... YE WONDER IF THEY MIGHT HAVE A CHANGE OF HEART, MAYBE A PROPER DOWNGRADE WILL COME IN', BUT THEN YE SEE THE PANELS COMIN OFF AND - OH, IT'S HAPPENIN' NOW - WHEN YE SEE THE PANELS COMIN OFF IT'S A DIFFERENT BALL GAME."

TAM.

IT'S LIKE A MARRIAGE - YER WI THE GUY AS MUCH AS YE ARE WI YER WIFE, SO YER IN A SET ROUTINE... I'VE SPENT HALF MA LIFE WI TAM HERE...

DONNY.

"WE NEVER GET TOLD WHAT'S HAPPENED THE THEM. THE FAMILIES THAT GET SENT HERE. BUT YE TRY AN SUSS IT OFF."



"ASYLUMS" - SHORT-HAND TERM FOR ASYLUM SEEKERS.

"ASYLUM SEEKERS I'D HAVE ANY TIME - VERY POLITE, VERY APPRECIATIVE."

TAM

10 Red Road Court
Concierge Station



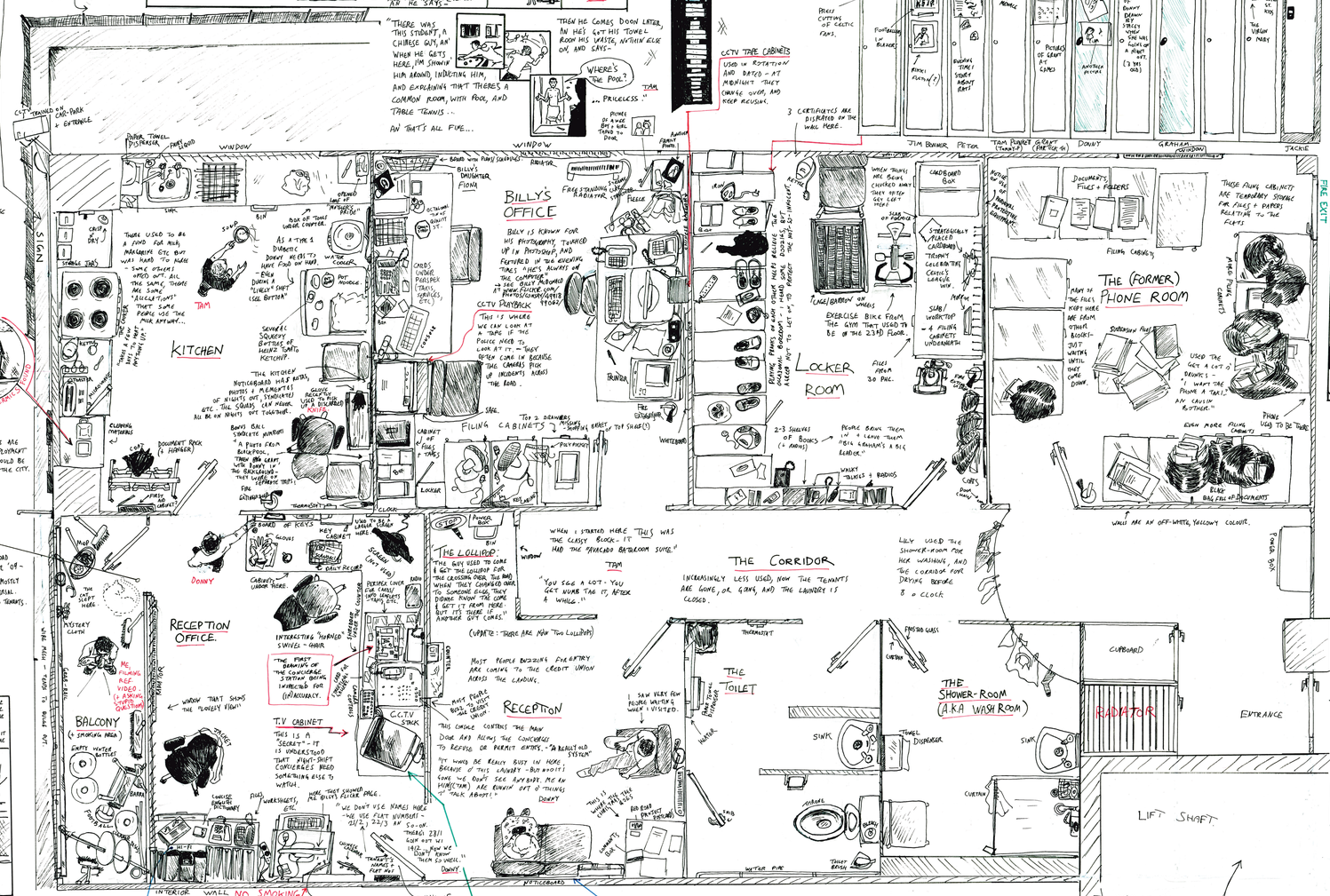
"WHEN KIDS GET IN THE BUILDING ON NIGHTSHIFT - IT'S LIKE CHASIN GHOSTS."

DONNY



31 VHS TAPES - ODDLY ENOUGH THE SAME NUMBER OF LABELS IN RED ROAD COURT.

CCTV TAPE CABINETS
USED IN ROTATION AND BASED - AT MIDNIGHT THEY CHANGE OVER, AND KEEP RECORD.


FRONT DOOR IS UNDER THE GEAR-TO.
CCTV MONITOR
DOOR
WINDOW
WINDOW
SIGN
PAPER TOWEL DISPENSER
PAPER TOWEL
SINK
BIN
CRISP BOX
STORAGE SHELVES
KITCHEN
TAM
SOUP
BOX OF TOOLS UNDER COUNTER
WATER COOLER
CABINET (UNDER WORKTOP) (TEA, SUGAR, ETC.)
CUPBOARD
KETTLE
TOASTER
MICROWAVE
CLEANING MATERIALS
BROOM
MOP
BUCKET
DOCUMENT ROCK (& HANGER)
CAGE
BOARD OF KEYS
GLOVES
KEY CABINET
DAILY REGISTER
DONNY
CABINET UNDER THERE.
SCANNER (CAN'T FIND)
MYSTERY CLOTH
THE SCOTT MOIR
MYSTERY BOX
RECEPTION OFFICE.
MY FILMING ASS VIDEO (+ ASKING STUPID QUESTION)
MONITOR
CCTV STACK
COUNTER
CHAIR
CHAIR
BALCONY
(+ SMOKING AREA)
WINDOW THAT SHOWS THE "LOVELY VIEW"
WATER BUTTLES
CUPBOARD
JACKET
T.V CABINET
THIS IS A "SECRET" - IS UNDERSTOOD THAT NIGHT-SHIFT CONCIERGES WILL SOMETHING ELSE TO WATCH.
FILES, UNDERSHEETS, ETC.
WIRE THEY SCRUNCH PLASTIC BAGS.
"WE DON'T USE NAMES HERE - WE USE FLATS NUMBERS! - 21/2, 22/3 AN' SO-ON. THERE'S 28/11 OVER BUT WI 19/6 DOWN - NOW WE KNOW THEM SO WELL."
DONNY
CARPET
CONCIERGE'S FLEECE HANGS HERE
DOOR LOCKS FOR ALL THE "SUPPOSED - TO BE PRIVATE" STUFF.
THE KEY TO THE KEY-CABINET - FOR INTERNAL PURPOSES
MIX OF HOMELESS + ASYLUM SEEKERS
INTERIOR WALL NO SMOKING
NOTICEBOARD
BILLY'S DAUGHTER FIONA
BILLY'S OFFICE
BILLY IS KNOWN FOR HIS PHOTOGRAPHY, TOURED UP IN PHOTOSHOP, AND FEATURED IN THE EVENING TIMES - HE'S ALWAYS ON THE COMPUTER - SEE BELOW AROUND AT WWW.FLICKR.COM/PHOTOS/GREENSPIDER
CCTV PAYBACK
"THIS IS WHERE WE CAN LOOK AT A TAPE IF THE POLICE NEED TO LOOK AT IT - THEY HAVE TO COME BACK BECAUSE THE CAMERAS PICK UP INCIDENTS ACROSS THE ROAD."
FREE-STANDING RADIATOR
FILING CABINETS
TOP 2 DRAWERS ARE LOCKED
TOY SAFE(!)
FIRE EXTINGUISHER
WHITEBOARD
TRAINER
SAFE
CABINET OF FILES + TAPES
LOCKER
POWER BOX
STOP
BIN
THE LOLLIPOP:
"THE GUY USED TO COME + GET THE LOLLIPOP OUR THE CROSSING OVER THE ROAD WHEN THEY CHANGED OVER TO SOMEONE ELSE, THEY DIDNAE KNOW THE CODE + GET IT FROM HERE - BUT ITS THERE IF SOMEBODY GIFT COMES."
(UPDATE: THERE ARE NOW TWO LOLLIPOPS)
WHEN I STARTED HERE THIS WAS THE CLASSY BLOCK - IT HAD THE "AVOCADO BATHROOM SUITE."
TAM
"YOU SEE A LOT - YOU GET MORE TAE IT, AFTER A WHILE."
THE CORRIDOR
INCREASINGLY LESS USED, NOW THE TENANTS ARE GONE, OR GONE, AND THE LAUNDRY IS CLOSED.
RECEPTION
THIS CUBICLE CONTAINS THE MAIN DOOR AND ALLOWS THE CONCIERGES TO REFUSE OR PERMIT ENTRY. "A REALLY OLD SYSTEM."
"IT WOULD BE REALLY BUSY IN HERE, BECAUSE OF THIS LOBBY - BUT WHEN I GOT HERE WE ONLY SEE ABOOT 20 OR SO HUM(C)AN BEINGS ARE ROWIN' OFF O' THINGS TO "TALK ABOOT!"
DONNY
MOST PEOPLE BUZZING EVERYDAY ARE COMING TO THE CREDIT UNION ACROSS THE LANDING.
MOST PEOPLE BUZZ THE CREDIT UNION.
THE FIRST BARRIER OF THE CONCIERGE'S JOB IS INTRODUCED FOR (INFAMOUS) INACCURACY.
THE TOILET
I SAW MORE FROM PEOPLE WHEN I VISITED.
THE SHOWER-ROOM (AKA WASH ROOM)
SINK
TOWEL DISPENSER
MIRROR
CUBICLE
TOILET BRUSH
WATER PIPE
RADIATOR
CUPBOARD
ENTRANCE
THE NOTICE BOARD
NOTICE FOR FAB-PAD PROJECT.
LEAFLET ON PETERHILL PARK
GLASGOW 2014 POSTCARD
CHA POSTER FOR GLASGOW NORTH.
BROCHURE FOR NORTH-GLASGOW ADVICE CENTRE.
"ALCOHOL ON PREMISES."
CREDIT UNION FLYER
"RED ROAD BOARDWALK"
GHA AND SCOTTISH GOVT. LEAFLETS
"MAKING A COMPLAINT"
"BECOMING A CONCIERGE"
"BECOMING A TENANT"
RIGHT TO REPAIR INFORMATION
POSTCARD FOR RED ROAD FAMILY PHOTOGRAPHY AND PETITION
THE VIEW FROM THE C.C.T.V
THE BRIG CHANGED HANDS - THE RED STAIR HUGHES' DARK IT ONE TIME, AND THAT'S OLD PE - TRAINER."
"IN IT'S HEYDAY IT WAS A ROUGH PUB"
TAM
"THEY WIT THE ONLY BIKES HERE - THE BIKE + THE BROOMFIELD. AS THE AREA CHANGED, THEY SLOWLY SHUT UP SHOP."
THE BRIG
THE UNDER-GROUND BIKES
TO THE BRIG
TAM'S BIKE
PHOTOGRAPH
PINNED HERE
T-KEY!
CABINET HOLDS KEYS TO THE INTERNAL + EXTERNAL DOORS OF THE BUILDING.
- PUMP ROOMS, POWER UNITS, ETC.
FIRE ACTION NOTICE
KEYS GET LOST A LOT - BUT GIVEN WORSE IS WHEN KEYS ARE PUT ON THE WRONG TAG.
KEYS ALSO WENT ON THE INSIDE DOOR.
KEYS FOR FLATS
KEY CABINET.
STAFF CONTACT NUMBERS
THE CONCIERGES SAY THEY HAVE A SIXTH SENSE ABOUT WHO IS AND ISN'T GOING TO BE TROUBLE.
ERRORS IN THE DRAWING:
• DIMENSIONS ARE OUT FOR A LOT OF THE STATION.
• NOT SURE THE DOORS ARE WHERE THEY SHOULD BE.
THE LOCKERS
THERE ARE 11 LOCKERS, EACH "CUSTOMISED" ACCORDING TO THEIR OWNER.
"WE WIND EACH OTHER UP A LOT." SOME TAKE THE BITE EASIER THAN OTHERS..."
HEADLINE READS: "WILL THE HONOURABLE MEMBERS FOR BROOMLOCH STAND CORE TO BEAM"
CD PLAYER
CHILDREN'S TOYS
DESKS WITH MINI STORM
WELLIES
STEAM IRON
PHOTO OF WOMAN WITH TWO BABY BOYS
FOR SOME REASON VIRGIN MARY HAS BEEN STUCK OVER SNIFFY'S FACE
FLEECE
SHOES
GASOLINE PATH-FIRE
IVY THE TERRIBLE
FOOTBALLS + BLEACH
PHOTO OF DONNY WITH TWO BABY BOYS
PICTURES OF CREST OF CLUBS
ANOTHER PHOTO
PRESS CUTTING OF CELTIC FANS.
3 CERTIFICATES ARE DISPLAYED ON THE WALL HERE.
JIM BONNER
PETER
TAM PARKER GRAHAM (SMETHE 46)
DONNY
GRAHAM
JACKIE
THE (FORMER) PHONE ROOM
DOCUMENTS, FILES + FOLDERS
FILING CABINETS
THESE FILING CABINETS ARE TEMPORARY STORAGE FOR FILES + PAPERS RELATING TO THE FLATS
MANY OF THE FILES KEPT HERE ARE FROM OTHER BLOCKS - JUST WAITING UNTIL THEY COME DOWN.
SIDEBOARD FILES
USED TO GET A COT + BLOWIES - "I WENT TAE PHONE A TAXI." AN' CAUSIN BROTHER."
PHONE USED TO BE THERE
EVEN MORE FILING CABINETS
BLACK BAG FULL OF DOCUMENTS
WALLS ARE AN OFF-WHITE, YELLOWY COLOUR.
THE CORRIDOR
LILY USED THE SHOWER-ROOM FOR HER WASHING, AND THE CORRIDOR FOR DRYING BEFORE 8 O CLOCK
FIRE EXIT
CUPBOARD BOX
STRATEGICALLY PLACED CARDBOARD
TROPHY CELEBRATING CONCIERGE LEAVING WORK
SLAB/WORKTOP + 4 FILING CABINETS UNDERNEATH
WHEN THINGS ARE BEING CHUCKED AWAY THEY OFTEN GET LEFT THERE
FLOOR
FLOOR
FLOOR