# **Complex Ecosystem rethinking feedback through shared dialogue**

staff voice - prompt - tension - student voice



we're working in a complex - ecosystem

emotions, identity, institutional pressures it all shows up

do our approaches **reward** the right kinds of **feedback encounters**?

can we engage with feedback scholarship

to grow a shared capability and language between staff and students?

## **Time - Emotion - Care**

feedback is never just technical it's relational, emotional, and personal.

what might it mean to name the emotional labour in feedback and value it?

## **Measuring What Matters**

not all feedback is verbal or written and not all response is visible

how might we make room for quiet reflection, different modes of response, or delayed uptake?

#### sometimes i just need **space** to sit with it **before i can respond**

### **Literacies, Not Just Processes**

feedback isn't a bolt-on it's a practice, a literacy, and a culture

could embedding feedback literacies into curriculum help students and staff alike? we don't really learn how to use feedback.

it would help to have an environment where we can explore it with staff, not just in parallel

This poster explores emerging insights from a current project on student feedback experience at gsa. Informed by Pitt, E. and Winstone, N. (2023) "Enabling and valuing feedback literacies," Assessment & Evaluation in Higher Education, 48(2), pp. 149–157.

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#### I'm still learning what feedback even is